Geographic Coverage vs. Service Frequency

The Question:

Should we focus on covering more geographic area with less service in each area, or should we focus on providing more and higher quality service in the areas we do cover, but covering less geographic area?

Input from Public Forums:

End of Meeting Surveys

Comments from the forums were quite varied. Generally, people felt frequency was important and that waiting more than 45 minutes for a bus is unreasonable. However, people also want to be able to go more places and access more job locations. A theme heard several times is that while there are preferences, people do not want to sacrifice existing coverage or service frequency to gain one or the other. There was concern about losing what they rely on.
Input from Surveys:

Summary:

There was a strong preference for striking a balance between coverage and frequency.