**COAST**

**Comprehensive Operations Analysis**

**Service Focus**

**The Question:**

Should we spread our services evenly across the day or focus on commuter hours?

**Input from Public Forums:**

![Service Hours - Forum Results](chart)

<table>
<thead>
<tr>
<th></th>
<th>Evenly Spread</th>
<th>Almost Evenly Spread</th>
<th>Balanced</th>
<th>Slightly Commuter Focused</th>
<th>Commuter Focused</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>All Surveys</strong></td>
<td>38%</td>
<td>7%</td>
<td>3%</td>
<td>15%</td>
<td>37%</td>
</tr>
<tr>
<td><strong>Current Riders</strong></td>
<td>50%</td>
<td>7%</td>
<td>4%</td>
<td>11%</td>
<td>29%</td>
</tr>
<tr>
<td><strong>Non-Riders</strong></td>
<td>30%</td>
<td>7%</td>
<td>2%</td>
<td>19%</td>
<td>42%</td>
</tr>
</tbody>
</table>

**Input from Surveys:**
COAST FY 18 Data:

See charts under Service Hours.

Summary:

Riders expressed a strong preference for service to be evenly spread throughout the day. Non-riders expressed a strong preference for commuter focused service.