

Temporary ADA Service Extension

Starting June 29, 2020, some ADA-eligible individual's home addresses will no longer fall within COAST's ADA service area. This is a result of proposed changes to our fixed route bus system, which means the nearest fixed route bus stop is no longer within ¾ of a mile from their home. As such, and in accordance with the ADA regulations, COAST would no longer be able to pick these affected individuals up, or drop them off, at their home addresses.

Recognizing the potential impacts of these changes to the ADA service area, the COAST Board of Directors approved a temporarily extension of service to these affected individual's home addresses for six months beyond the date the system changes (on June 29, 2020). This would mean that these individuals could still receive service to their home addresses through calendar year 2020. Beginning January 1, 2021 however, this temporary extension of services will expire.

None of this means these individuals will no longer eligible to use COAST's ADA paratransit services. It simply means that beginning in 2021, their current home addresses will no longer be served. In order to use our service, these individuals will have to arrange for pickups and dropoffs within COAST's newly defined service area.