

Statement of Privacy

The Cooperative Alliance for Seacoast Transportation (hereinafter "COAST") is committed to protecting your privacy and developing technology that gives you a safe online experience. COAST has created this statement in order to demonstrate its commitment to privacy. This Statement of Privacy applies to COAST's website Web site and governs data collection and usage. By using COAST's website, you consent to the data practices described in this statement.

Collection of your Personal Information

COAST collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number. COAST also collects anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests and favorites.

There is also information about your computer hardware and software that is automatically collected by COAST. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used by COAST for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of COAST website.

COAST encourages you to review the privacy statements of websites you choose to visit so that you can understand how those websites collect, use and share your information. COAST is not responsible for the privacy statements or other content on websites outside of COAST.

Use of your Personal Information

COAST collects and uses your personal information to operate COAST's website and deliver the services you have requested. COAST may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered. COAST does not use or disclose sensitive personal information, such as race, religion, or political affiliation, without your explicit consent. COAST keeps track of webpages on COAST's website the public visits, in order to determine what COAST services are the most popular.

COAST's website will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on COAST or the site; (b) protect and defend the rights or property of COAST; and, (c) act under exigent circumstances to protect the personal safety of users of COAST, or the public.

COAST may share this information with an organization, if deemed necessary to facilitate the services you are requesting. No website can protect itself against all eventualities, however, COAST makes every effort to protect any sensitive personal information you provide. With the exception of those instances allowed or required under State and/or Federal laws, COAST will not rent, sell or give away any information identifying you individually (name, address, phone number, etc.) to third parties for marketing or mailing list purposes.

Use of Cookies

COAST's website uses "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you. One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of COAST's website or other websites you visit.

Security of your Personal Information

COAST secures your personal information from unauthorized access, use or disclosure. COAST secures the

personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other Web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol or Transport Layer Security (TLS) protocol. You can verify that you are on a secure site by making sure https:// is in URL/address.

Changes to this Statement

COAST will occasionally update this Statement of Privacy. COAST encourages you to periodically review this Statement to be informed of how COAST is protecting your information.

Contact Information

COAST welcomes your comments regarding this Statement of Privacy. If you believe that COAST has not adhered to this Statement, please contact COAST at 42 Sumner Drive, Dover, New Hampshire 03820. We will use commercially reasonable efforts to promptly determine and remedy the problem.