

SECURITY POLICY

The Cooperative Alliance for Seacoast Transportation (“COAST”) is committed to ensuring a secure and safe online experience on its website. At COAST SSL (Secure Sockets Layering) 128 bit encryption is used to protect your sensitive information as it travels over the internet.

We manage the complex routing of sensitive customer information through credit card and electronic check processing networks. COAST adheres to strict industry standards for payment processing, including:

- 128-bit Secure Sockets Layer (SSL) technology for secure Internet Protocol (IP) transactions.
- Industry leading encryption hardware and software methods and security protocols to protect customer information.
- Compliance with the Payment Card Industry (PCI) Data Security Standard.

Transaction Security

All transactional and credit card information entering COAST and our systems is encrypted using at least 128-bit SSL certificates from VeriSign. At no point is any unencrypted cardholder information passed from a web browser to COAST. No information entered as a transaction can be examined, used or modified by any third parties attempting to gain access to sensitive information. COAST has retained independent contractors or third party service providers to perform special contract functions in connection with the COAST website, including, but not limited to, providing e-commerce services, computer programming, storing and managing customer information, processing transactions, and providing advice about and support of our products and services. As users navigate COAST’s website they may not be able to identify which services are provided by contractors or providers and which services are provided directly by COAST. These third party contractors or service providers may obtain and store and/or process your personal information on their own computer systems. The contracts between COAST and these entities require them to treat your personal information securely.

Employee Access

Our systems are only accessible to authorized staff. Your transaction information and cardholder information is secure and not visible to our own employees.

Privacy Policy

For additional information regarding the privacy of your sensitive cardholder data, please read COAST’s Privacy Policy by following this link: http://www.coastbus.org/data/uploads/docs/Privacy_Policy.pdf.