



## SINGLE RIDE TICKET POLICY & TERMS OF USE

### What are Single Ride Tickets?

Single Ride Tickets are used as an alternative to paying cash fare. Passengers use one ticket each time they board the bus. Passengers simply drop the ticket into the fare box as they board. Single Ride Tickets are accepted on COAST and Wildcat Fixed Route buses. They are not accepted on ADA Paratransit, Clipper Connection, or Portsmouth Senior Transportation trips.

### Who can purchase Single Ride Tickets?

Single Ride Tickets are sold in bulk quantities to local businesses, organizations, and municipalities (with a physical store/office presence in the region) for distribution to the clients/customers/students/benefactors of their services. COAST does not sell them to individuals.

### How much do Single Ride Tickets cost?

Each Single Ride Ticket costs \$1.50 (the equivalent of the base cash fare to ride the bus). COAST offers a 50% discount for these tickets (\$0.75) to all tax-exempt nonprofit organizations.

### Additional Discounts:

- All homeless shelters that provide **emergency** shelter services in COAST's service area, as well as all municipal Welfare/Emergency Service Departments located in COAST member communities, may request a total of no more than 500 free (donated by COAST) Single Ride Tickets within a calendar year.
- After the maximum of 500 donated Single Ride Tickets has been reached, qualifying shelters and municipalities are permitted to purchase Single Ride Tickets at a discounted rate of 60% off full fare value (\$0.30 per single ride vs. \$1.50).

### Terms of Use

- Single Ride Tickets may only be purchased or requested directly from COAST, and not from other local agencies, organizations, or municipalities.
- Nonprofit organizations who purchase Single Ride Tickets directly from COAST are permitted to resell those tickets to their customers/clients, if they choose to do so. Nonprofit Organizations are not permitted to resell Single Ride Tickets to their customers for more than what they paid for them.
- Any organization found reselling Single Ride Tickets for more than what they paid for them will be prohibited from purchasing any further tickets at the discounted price. Subsequent violations may result in being banned from purchasing Single Ride Tickets altogether.
- Organizations receiving free (donated) Single Ride Tickets are not permitted to resell them at any price.

### How to order Tickets & Passes from COAST:

- To pay by Credit/Debit card over the phone, call 603-743-5777, Ext. 121.
- To pay for and pick up your passes in person, please stop by our offices, **6 Sumner Drive, Dover, NH 03820**.
- To receive a Net 30-Day Invoice for your order, please call 603-743-5777, Ext. 121, or email [reception@coastbus.org](mailto:reception@coastbus.org).

### Receiving your order by Mail:

- Please allow 5-7 business days for your order to arrive by mail.
- All orders exceeding 1oz in weight will be charged for the cost of shipping.
- Additional orders will not be filled for any organization that has past-due Invoices.