Getting Started

Before you can use this service, you must complete an application. Once your eligibility has been confirmed, you can start scheduling your trips with TripLink.

You can complete an application online at coastbus.org/PST or contact TripLink at 603-834-6010 to request a paper application.





Contact TripLink to schedule your ride!



TripLink

603-834-6010 | TTY 711

TripLink@CommunityRides.org

coastbus.org/PST

This brochure is available in alternative formats upon request.

YOUR RIGHTS

COAST adheres to all Federal regulations regarding Civil Rights. If you need to request an ADA Reasonable Modification/ Accommodation, or if you believe you have been discriminated against or would like to file a complaint under the ADA or Title VI, please contact COAST's Civil Rights Officer at 603-516-0788 (TTY 711), or email CivilRights@coastbus.org.

Portsmouth Senior Transportation



A partnership of the City of Portsmouth and COAST

COAST

Effective 9.1.26

About this Service

Portsmouth Senior Transportation is a partnership between COAST and the City of Portsmouth to provide sustainable, safe, convenient, and comfortable transportation options to Portsmouth Seniors and eligible adults with disabilities.

All trips must either originate or end within the City of Portsmouth. Trips may not exceed 5 miles beyond the Portsmouth City Line, and must stay within New Hampshire, Eliot, or Kittery Maine.

The purpose of your trip will determine what fare you pay. (See chart)

Eligibility

This service is open to all Portsmouth residents who:

- are age 62+
- have an eligible disability (ages 18+)

All clients must complete an application to confirm their eligibility prior to scheduling trips.

Portsmouth Senior Transportation Eligible Trips & Fares

- Medical (Non-Emergency).....FREE
- Seacoast Mental Health Center.....FREE
- Rides to/from voting.....FREE
- Rides to/from Cottage St. Senior Center.....$3.00 each way
- Senior Activities (listed in Senior Guide).....$4.00 each way
- Volunteer Jobs.....$4.00 each way
- Caregiver Trips (providing care to others).....$4.00 each way

Pre-Scheduled Group Shopping Trips..... $3.00 each way

MONDAYS 10:00AM - 11:30AM
Hannaford, Rite Aid, CVS(Plaza 800 on Islington St.)

WEDNESDAYS 10:00AM - 11:30AM
Walmart and Portsmouth Green Shopping Center (Lafayette Rd.)

THURSDAYS 10:30AM - 12:00PM
Trader Joe's (Newington)

FRIDAYS 10:00AM - 11:15AM
Market Basket, Whole Foods, & Rite Aid (Woodbury Ave.)

Personal Care Attendants (caregivers) may ride with you for free.

Scheduling Trips

Once your application has been accepted, you will be able to start booking trips. Simply call TripLink at 603-834-6010. Our staff will be happy to assist you with scheduling your rides!
All trip reservations must be made in advance. No same-day trip requests are accepted.

Paying for Trips

For trips that require a fare, you can either pay your driver with exact cash, or you can purchase a Multi-Ride Ticket from your driver (cash only).

You can also purchase Multi-Ride Tickets through COAST's Administrative Office with a debit/credit card or check/money order.